

The Black Horse Inn Clifton Ltd

Terms and Conditions

The following terms and conditions of contract apply from the date of booking. Online booking by the Client implies acceptance of these terms and conditions. In these terms and conditions, the expression 'The client' means the person, firms or company booking the accommodation at the Hotel.

1. Payment

Payment shall be by cash or such credit cards as are acceptable by the Hotel. Bookings requiring a deposit will be indentified and paid within 7 days of the request (should your reservation be within 7 days then payment will be required prior to the date of arrival). All sums pursuant to this agreement are due for immediate payment on presentation of an invoice. Any query concerning the agreement or the charges made shall not affect the Client's obligation to pay all outstanding balances immediately. The Hotel reserves the right to charge interest at the rate of 2.5% for each 30 day period, or part thereof, on any outstanding balance.

2. Cancellations & Non – arrival Charges

Should you wish to cancel or amend your reservation we would request that details are advised 7 days prior to arrival in order to avoid any charges. In the event of a cancellation after 7 days prior to arrival and should we be unable to re-let your room, a cancellation charge will be made for the first nights' accommodation. Corporate

3. Personal Property

The Hotel accepts no responsibility for loss or damage to the property of Clients or guests.

4. General Liability

The Hotel will not be liable for any failure to provide the services contracted in the following circumstances.

- i) industrial action by the hotel's employees
- ii) industrial action by the staff of a major supplier
- iii) fire, lightning, aircraft impact, explosion, riot and civil commotion, malicious damage, storm, tempest, flood, burst pipes, earthquake and impact
- iv) postal bookings which do not reach the Hotel
- v) breakdown of plant, or any failure to supply the Hotel with gas, electricity, water services etc

Without prejudice to the foregoing and without inferring any liability against them, the Hotel undertakes to take all possible action to alleviate any such inconvenience.

This contract shall not be assignable. This contract shall be governed by, and construed in all respects, in accordance with the law of the country in which the Hotel for which the booking is made and is situated and the Clients submits to the exclusive jurisdiction to the courts of such country.

5. Damage

The Client shall be responsible for any damage caused to the allocated space or the furnishing, utensils and equipment therein by any act, default or neglect of the Client including by any sub-contractor or guest of the Client and shall pay to the Hotel on demand the amount required to make good or remedy any such damage.

8. Advertising

Clients wishing to print details of the Hotel or its telephone number in any publication or advertisements must obtain written permission from the Hotel prior to doing so.

9. Hotel Proprietors Act 1996

This agreement does not affect any rights, which the Client may have under the Hotel Proprietors Act 1956 where the act applies.

10. Insurance

No responsibility whatsoever is accepted in respect of theft, injury or disease to delegates or visitors, nor for loss or damage to property of any kind; less arising as a legal liability for negligence by the hotel, or employees, or representative or agents. Clients should arrange their own insurance for the period of the conference or function. Special schemes are available.